

COMMONWEALTH OMBUDSMAN

CALENDAR YEAR 2023

SENATE ORDER ON DEPARTMENTAL AND AGENCY CONTRACTS LISTING RELATING TO THE PERIOD 01 JANUARY 2023 – 31 DECEMBER 2023

Pursuant to the Senate Order on departmental and agency contracts, the following table sets out contracts entered into by the Commonwealth Ombudsman which provide for a consideration to the value of \$100 000 or more and which:

- a. have not been fully performed as at 31 December 2023; or
- b. which have been entered into during the 12 months prior to 31 December 2023.

Most of the contracts listed contain confidentiality provisions of a general nature that are designed to protect the confidential information of the parties that may be obtained or generated in carrying out the contract.

The reasons for including such clauses include:

- a. protection of other Commonwealth material and personal information; and/or
- b. ordinary commercial prudence that requires protection of trade secrets, proprietary information and the like. Such clauses are typical of standard contracts entered into by large commercial bodies.

Contract details								
Contractor	Subject matter	Amount of consideration	Start date	Anticipated end date	Whether contract contains provisions requiring the parties to maintain confidentiality of any of its provisions (Y/N)	Reason (s)	Whether contract contains other requirements of confidentiality (Y/N)	Reason (s)
Childers Nominees Pty Ltd	Lease – Canberra Office – Level 5	\$17,653,727.00	1-Dec-09	30-Nov-24	N		N	
ACTEWAGL	Provision of Electricity (Canberra)	\$280,000.00	1-Jul-15	30-Nov-24	N		N	
Childers Nominees	Lease – Canberra Office – Level 3	\$2,917,103.00	6-Feb-17	20-Nov-24	N		N	
Mr William Laurie	Independent Audit Committee Chair	\$124,650.00	19-Feb-18	19-Feb-24	N		N	
Challenger Life Nominees Pty Ltd	Lease – Brisbane Office	\$1,691,846.00	1-Jun-18	31-Dec-23	N		N	
Human Solutions Pty Ltd	Website Development	\$1,341,204.70	13-Aug-18	31-Aug-24	N		N	
Macquarie Telecom	Internet Services	\$739,043.00	1-Dec-18	30-Jun-24	N		N	
Jones Lang LaSalle (SA) Pty Ltd	Lease – Adelaide Office	\$2,189,811.00	1-Jan-19	1-Jan-26	N		N	
TPG Network	Internet Services	\$140,000.00	15-Mar-21	14-Mar-24	N		N	
Technology One Limited	Software Licensing	\$701,001.21	22-Mar-21	22-Mar-25	N		N	
The Trust Company Limited	Lease – Perth Office	\$528,320.25	14-Apr-21	28-Feb-26	N		N	
Cleared Security	Security Event Management	\$400,000.00	17-May-21	30-Jun-24	N		N	
Secom Technical Services Pty Ltd	Security System Upgrades	\$205,417.00	1-Jun-21	30-Jun-24	N		N	

Hays Personnel Services	Labour Hire	\$213,036.62	1-Jul-21	30-Jun-24	N		N
EY Sweeney	Complainant Satisfaction Survey	\$434,173.64	20-Sep-21	18-Mar-24	N		N
Cleared Security	Labour Hire	\$254,144.00	1-Oct-21	30-Jun-24	N		N
Telstra Corp	Mobile Phone Plans	\$126,000.00	1-Nov-21	31-Oct-26	N		N
SMG Health Pty Ltd	Healthcare Support Services	\$201,103.00	21-Feb-22	30-Jun-24	N		N
Telstra Corp	Local and Long-Distance Telephone Communications	\$252,000.00	1-Apr-22	31-Mar-25	N		N
Acendre Pty Ltd	Software Licencing	\$135,783.00	31-May-22	31-Dec-23	N		N
Chartertech	Information Technology consultation and Implementation Services	\$233,020.00	1-Jul-22	31-Mar-24	N		N
Deka Australia Management Two Pty Ltd as trustee for Deka Australia no.2 Trust	Lease – Melbourne Office	\$3,088,928.30	1-Sep-22	31-Aug-30	N		N
Callscan Australia Pty Ltd	Automated Telecommunications Response System	\$303,995.04	1-Jan-23	1-Jan-24	N		N
Dexus CPA Pty Ltd	Lease – Sydney Office	\$1,532,579.40	1-Feb-23	31-Jan-28	N		N
RSM Australia Pty Ltd	Internal Audit Services	\$1,320,000.00	23-Feb-23	23-Feb-27	N		N
Objective Corporation Limited	Software Licencing	\$114,686.88	1-Jun-23	30-Jun-24	N		N
Resolve Software	Software Licencing	\$375,460.80	15-Aug-23	30-Apr-24	N		N
Jones Lang La Salle (ACT) Pty Ltd	Office fitout design and consultation services	\$122,437.70	30-Oct-23	30-Jun-24	N		N
Chartertech Pty Ltd	Information Technology consultation and Implementation Services	\$251,900.00	4-Dec-23	3-Dec-24	N		N

Contract Confidentiality Provision Sample Check – non-standard purchases or new contracts from 01 July 2023.

Contractor	Subject Matter	Business Area	Provision
Resolve Software	Software	ICT	No explicit confidentiality provision
Jones Lang La Salle (ACT) Pty Ltd	Interior Design Services	Finance, Property & Security	No explicit confidentiality provision
Chartertech Pty Ltd	Information Technology Consultation Services	Finance, Property & Security	No explicit confidentiality provision

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